



HPP Parents & Carers Survey

Summer 2022

Thank you to everyone who took part in the 2022 HPP Parents survey. It was great to hear from so many parents and carers about the Partnership's performance.

We focused on the following areas this year:

- Providing the children with a safe, enjoyable learning environment
- The range of subjects offered
- Communication between parents and the schools, including access to their class teacher
- SEND provision
- The Leadership
- Uniform affordability
- Overall satisfaction

This year we have taken a slightly different approach to sharing the results of the survey with you. In the response summary we have provided the reasons why the question was asked, what you told us and what we plan to do in response to the feedback.

Please remember, as governors we do not get involved with the day to day running of the school.

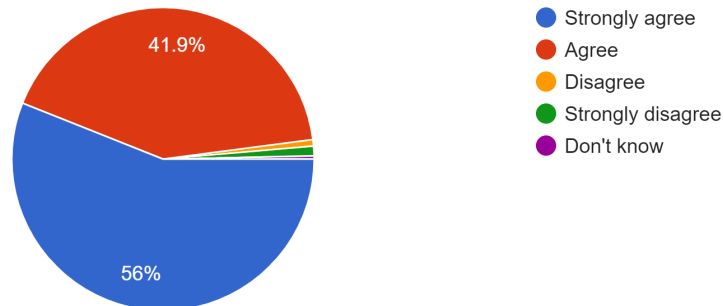
We had a total of 291 survey responses split across the schools as follows:

- Hampton Junior School (HJS) = 128
- Hampton Infant School and Nursery (HISN) = 111
- Both = 52

A Safe and Enjoyable Learning Environment

My child/children enjoys school

291 responses



Question: *My child/children enjoys school*

Why did we ask the question? With the children settling back into normal school life after a period of disruption due to the global pandemic, we wanted to hear about your child/children's school experience. We aim to provide a safe and enjoyable learning environment for every child.

What you said: Nearly 98% of respondents strongly agreed/agreed that their children enjoyed school. Similarly 97.3% said their children were well taught.

Almost 95% of parents responded that there were a good range of subjects available and 285 out of the 291 respondents agreed or strongly agreed with the statement "The school supports pupil's mental health, wellbeing and wider personal development".

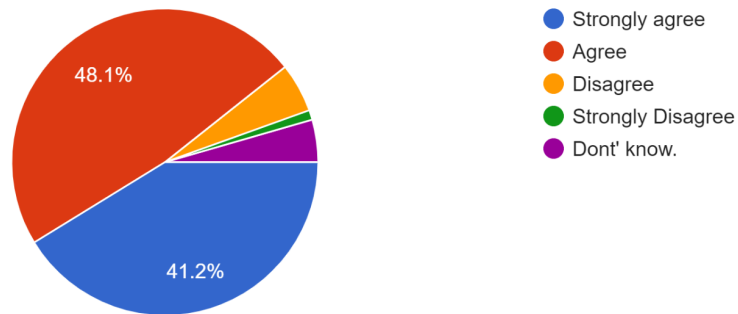
What are we doing: We are really pleased with such positive responses to the questions focused in this area. The school will continue to build and adapt the schools' curriculum while supporting every child, helping them to thrive in the school environment.

We will continue to celebrate successes, communicating them to parents and carers through regular newsletters.

Behaviour

I am happy with the behaviour management and the rewards system in the school, and believe the school deals effectively with inappropriate behaviour (e.g. the 'Bee Rules' etc).

291 responses



Question: *I am happy with the behaviour management and rewards system and believe the school deals effectively with inappropriate behaviour.*

Why did we ask the question? Setting and maintaining behaviour standards creates a foundation for everything that happens at the HPP schools. It means children can focus on learning and developing in class, without distraction, and enjoy their extra-curricular activities.

What you said: Over 89% of responders agreed or strongly agreed with the statement., while just over 6% disagreed or strongly disagreed.

What are we doing: We will continue to ensure that everything we do reflects HPP's Bee Rules and we regularly celebrate positive behaviour using:

- Classroom behaviour charts
- Complement chains and rewards
- Awarding Star of the Week
- Sharing these achievements with parents and carers through regular newsletters.

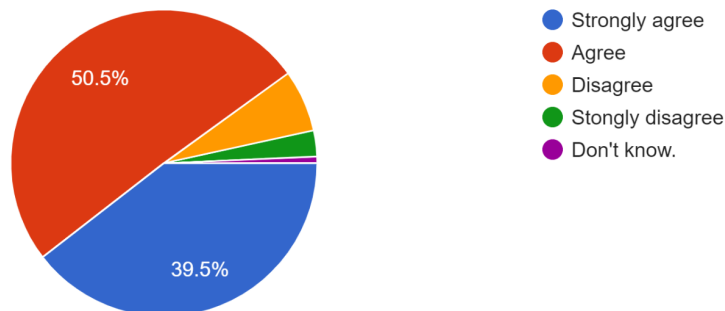
The governors regularly review school behaviour data and the underpinning behaviour policy. We do this to ensure the schools' staff, children, parents and carers, and governors work in partnership to enhance behaviour.

On occasions where behaviour falls below the high standards we expect from the children, we work with their parents and/or carers to put in place a plan to support the child to better behaviour.

Keeping Parents Informed

I am happy with the quality of communication between home and school.e.g. home school book, email correspondence, parenthub, year group curr...nd Governor newsletters and the school website.

291 responses



Question: *I am happy with the quality of communication between home and school, e.g. home school book, email correspondence, ParentHub, year group curriculum letters, weekly newsnotes/school news, ELT updates, HISNA, FoHJS and Governor newsletters and the school website.*

Why did we ask the question? We want to maintain high quality communication between the schools, parents and carers to support the children's learning and to ensure parents and carers can work in partnership with the schools to help their children thrive at school. We also wanted to assess whether we should keep the recent changes to the parent/carers consultations.

What you said: 9 out of 10 of parents and carers who responded to the survey said they were happy with the quality of communication and 94.5% strongly agreed or agreed that the school made them aware of what their child/children will learn during the school year.

We also took the opportunity to ask parents and carers about the mix of virtual and face to face parent consultations with 38.5% saying they preferred face to face meetings, while only 12.7% said they wanted them to be purely virtual. 45.4% of respondents said they preferred a mix of virtual and face to face.

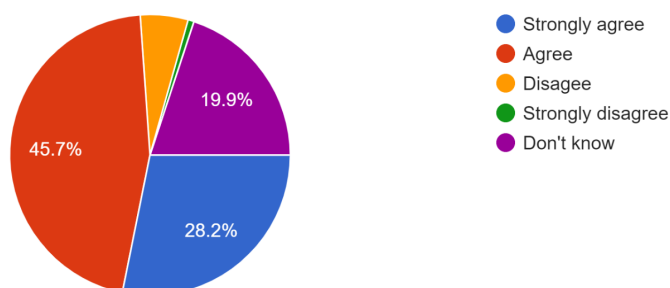
What are we doing: Parents and carers receive plenty of communication via a range of channels including home school diaries, Google Classroom, regular newsletters, as well as letters and the schools' websites. The schools are working hard to ensure the communication is relevant, timely and clear. Parents are encouraged to speak directly to their class teacher if they are not clear about anything.

The mixture of virtual and face to face parent consultations has been popular and we will continue to offer both for the foreseeable future.

Meeting Children's Needs

The school meets my child's/ my children's particular needs.e.g. intervention groups, any involvement with the SEND team or personal meetings with staff members, levelled reading books.

291 responses



Question: The school meets my child's/children's particular needs e.g. intervention groups, any involvement with the SEND (special educational needs and disability) team or personal meetings with staff members, levelled reading books.

Why did we ask the question: We wanted to hear from all parents and carers about how the school meets their children's needs, including those who have special educational needs or disabilities. We asked this question to all parents and carers and not just those whose children have SEND.

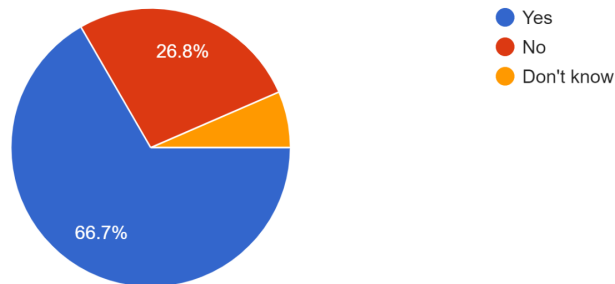
What did you say: Nearly 74% of responders reported that the schools were meeting their child's or children's particular needs, while just over 6% disagreed or strongly disagreed with the statement. Of the 291 responders 27 reported they were parents or carers of children with SEND.

What we are doing: We proactively monitor the level of HPP children's needs by looking at, amongst other things, the percentage of children who need education and health care plans and those who exhibit challenging behaviour. We make sure the schools get the additional funding available to them to provide additional support where possible.

Uniform

All schools need to review their uniform policy this year. Do you believe the school uniform is affordable?

291 responses



Question: *All schools need to review their uniform policy this year. Do you believe the school uniform is affordable?*

Why did we ask the question: In April 2021, following a statutory review, the UK government released new guidance aimed at making school uniforms more affordable. It required all schools to review their current uniform policy to see if changes were needed. We are also mindful that rising costs are putting increased pressure on family budgets, so we want to ensure that our uniform policy is inclusive and affordable for all of our families.

What did you say: Over two thirds of respondents (66.7%) felt that school uniform is affordable and just under one third (26.8%) said no.

What we are doing: We have reviewed the school uniform policy at both schools and increased the number of items that can be purchased without school branding. The details of the uniform policy will shortly be available from the schools' website

<https://www.hpp.school/junior-school/parent-information/uniform>

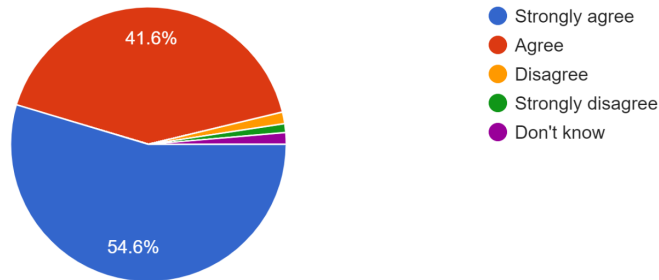
<https://www.hpp.school/infant-school/parent-information/uniform>

We are lucky to have an active and engaged community and the HPP 'Friends of' frequently run second hand uniform sales. Keep an eye on the school's newsletters for the date and please pass on any uniform that your child or children have outgrown or no longer needs.

Overall

Overall, I am happy with my child's/children's experience at this school.

291 responses



Question: Overall, I am happy with my child's/children's experience at this school

Why did we ask the question: We want to know about your child's/children's experience at the school

What did you say: Over 96% of the responders reported that they were happy with their child's or children's school experience.

What we are doing: We will continue to put the children's school experience at the heart of everything the governors do. Specifically, the school improvement partner will speak with the children during their monitoring visits, giving the children a platform to provide feedback that will further improve the school experience. The children will also continue to be given opportunities like the school council to shape the school experience.

Anything else?

Please remember if there was anything you felt was not adequately covered in the survey you can contact the HPP governors via email to sejbhabra@hpp.school.

Please bear in mind that the governors focus on:

- ensuring clarity of vision, ethos and strategic direction for the partnership schools
- holding the senior leadership team to account for the educational performance of the school and its pupils.
- overseeing the financial performance of the school and making sure its money is well spent.

...and finally Thank You!

The governors would like to say thank you to all the survey responders for taking the time to consider the children's school experience, the children are at the heart of everything we do, and we strive to support the thriving Hampton Primary Partnership community.